# Telemedicine Instructions & Workflow

## Download Zoom:

- Provider to install the "Zoom" application on his/her computer and/or phone
    - Zoom is available for free – [Download Center for Zoom Apps and Plugins](#)
    - Zoom is also a free app from the Play store (Android) or from the App Store (iPhones)
- No account is required to attend a call

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## Workflow:

1. The Nurse starts the Zoom conference and contacts the provider.
2. The provider opens the Zoom application on his/her device.
3. The provider selects "Join a meeting"
4. The provider types the meeting number (10 digit number – provided by the Nurse)
5. The nurse "accepts" the meeting guest in Zoom
6. The nurse brings the WOW in place, by the patient.
7. The provider selects: **Request Camera Control**
8. The Provider moves and zooms the camera as needed:



9. Once the consult is over, the Provider selects: "Leave the Meeting"
10. Consult ended