

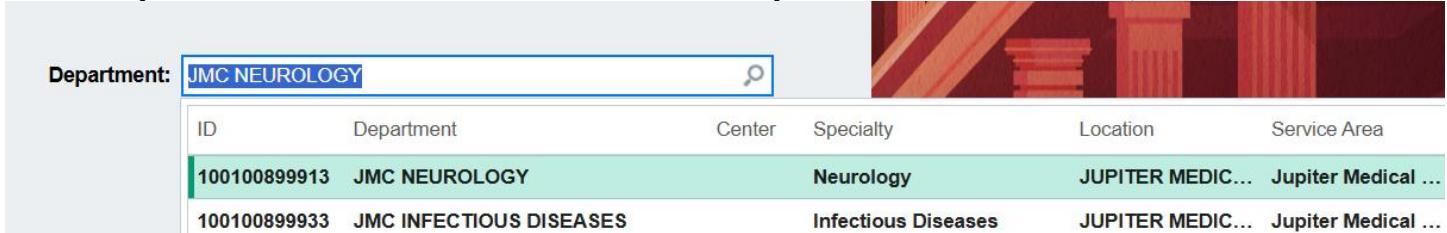
## Accessing TeleHealth Patients in Epic

1. After logging into JMC through the VDI locate the Epic Hyperspace icon and double click to open.

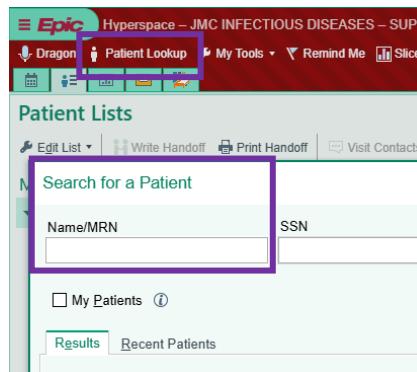


Epic is Single Sign on. A username and password won't be required. The only time a password is asked for is the first time after a password change.

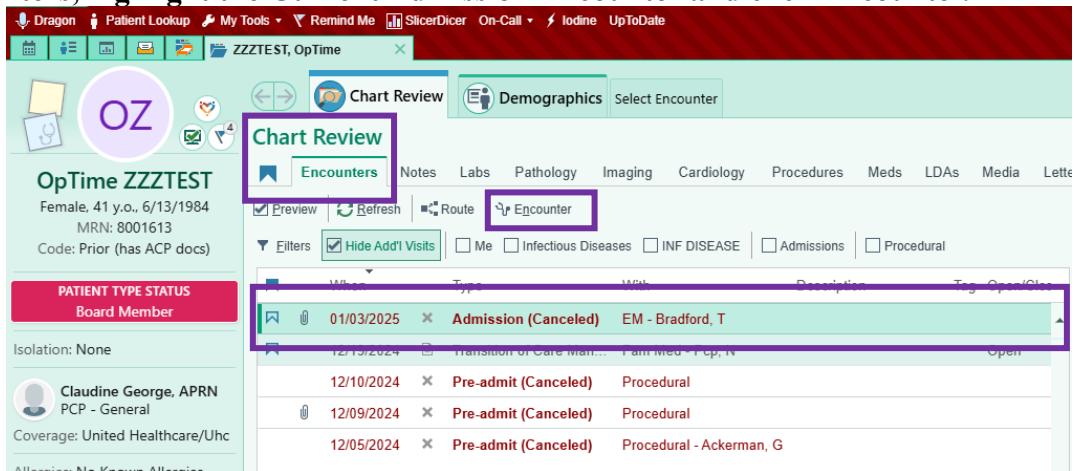
2. Department will next need to be searched for. Departments start with JMC, do not select a floor.

A screenshot of the Epic Hyperspace interface. A search bar at the top contains the text "JMC NEUROLOGY". Below the search bar is a table with columns: ID, Department, Center, Specialty, Location, and Service Area. Two rows are visible: the first row shows "100100899913 JMC NEUROLOGY" in the Department column, "Neurology" in the Specialty column, and "JUPITER MEDIC..." in the Location column; the second row shows "100100899933 JMC INFECTIOUS DISEASES" in the Department column, "Infectious Diseases" in the Specialty column, and "JUPITER MEDIC..." in the Location column. The background features a red and gold classical building facade.

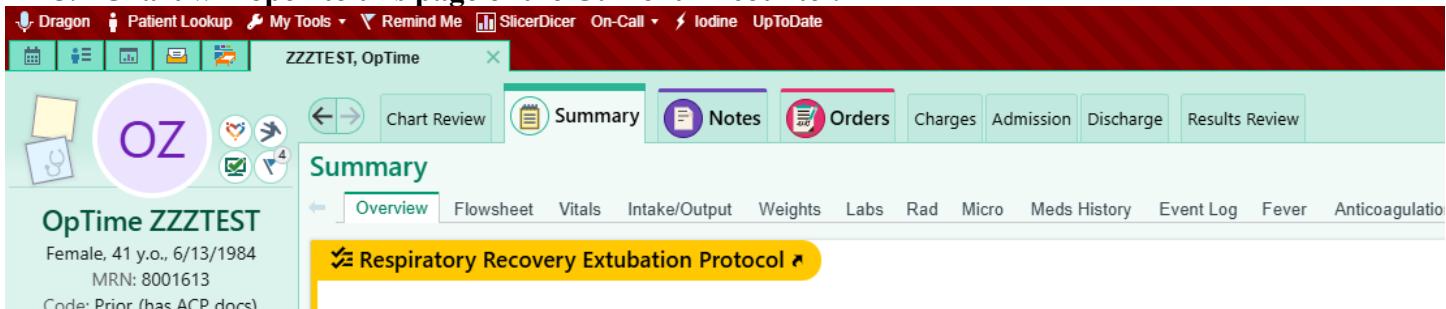
3. Epic will open to the main screen. Click on patient look up and search for your patient's name or MRN number.

A screenshot of the Epic Hyperspace Patient Lists screen. At the top, there is a search bar with the placeholder "Search for a Patient". Below the search bar are two input fields: "Name/MRN" and "SSN". Underneath these fields is a checkbox labeled "My Patients". At the bottom of the search area are two buttons: "Results" and "Recent Patients". The background shows a dark interface with some icons and text.

4. Once you have selected you will see this screen. The screen opens to Chart Review under Encounters, highlight the Current Admission Encounter and click Encounter.

A screenshot of the Epic Hyperspace Chart Review Encounters screen. The top navigation bar includes "Patient Lookup", "Demographics", and "Select Encounter". The main area is titled "Chart Review" and "Encounters". A table lists encounters with columns: When, Type, WH, Description, and Tag. The first encounter listed is "01/03/2025 x Admission (Canceled) EM - Bradford, T". The "Description" column for this row is highlighted with a purple box. The "Type" column for the first encounter is also highlighted with a purple box. The "Description" column for the second encounter (12/10/2024) is also highlighted with a purple box. The "Type" column for the second encounter is also highlighted with a purple box. The "Description" column for the third encounter (12/09/2024) is also highlighted with a purple box. The "Type" column for the third encounter is also highlighted with a purple box. The "Description" column for the fourth encounter (12/05/2024) is also highlighted with a purple box. The "Type" column for the fourth encounter is also highlighted with a purple box.

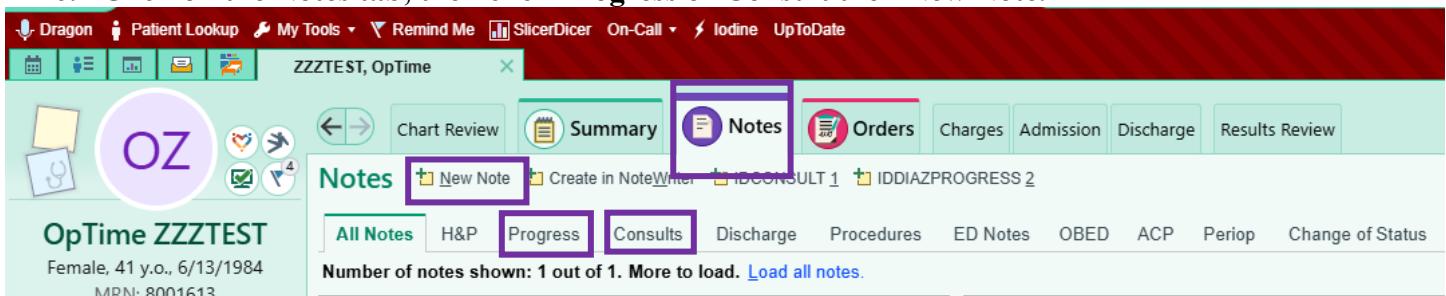
5. Chart will open to this page of the Current Encounter.



OpTime ZZZTEST  
Female, 41 y.o., 6/13/1984  
MRN: 8001613  
Code: Prior (has ACP docs)

Summary  
Overview Flowsheet Vitals Intake/Output Weights Labs Rad Micro Meds History Event Log Fever Anticoagulation  
Respiratory Recovery Extubation Protocol

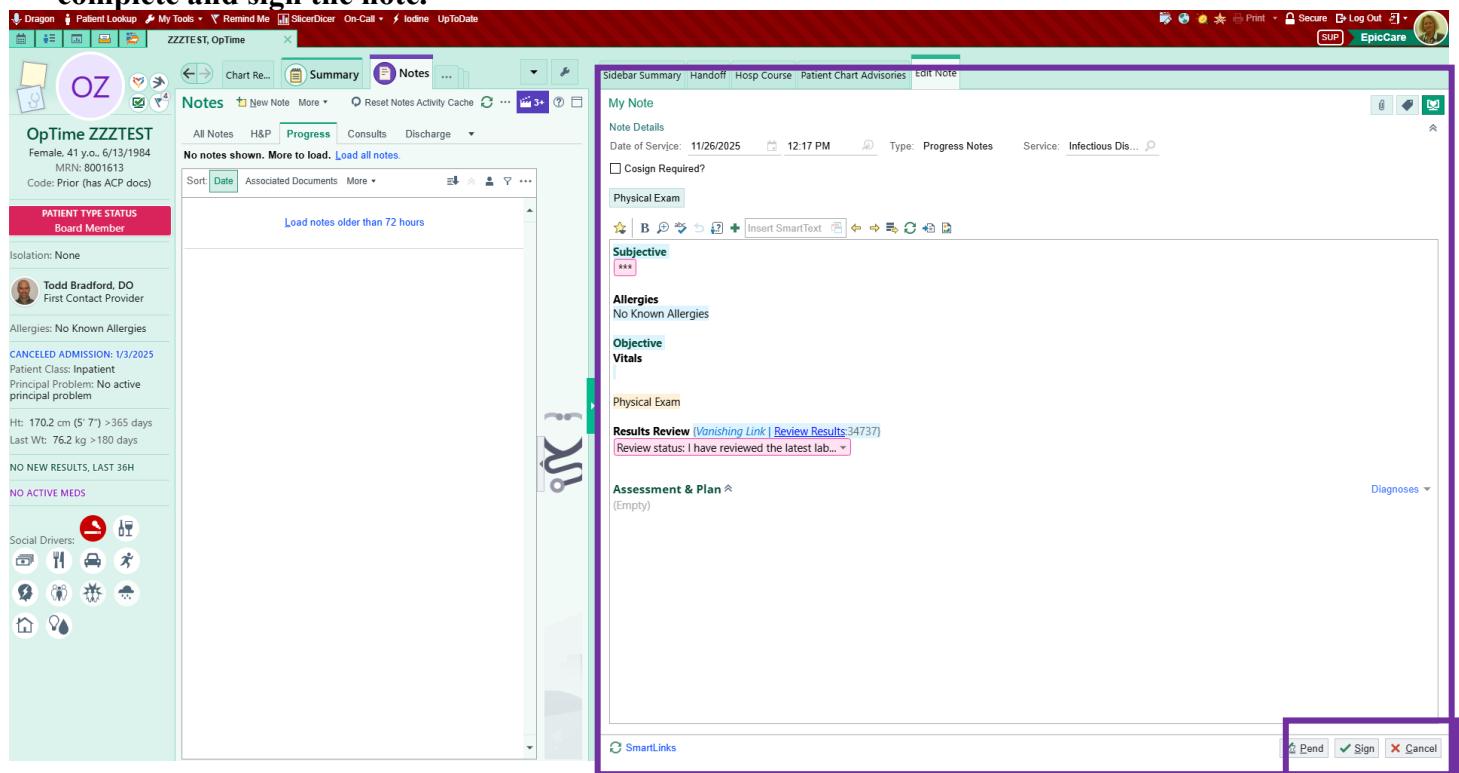
6. Click on the Notes tab, then click Progress or Consult then New Note.



OpTime ZZZTEST  
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Notes New Note Create in NoteWriter IBCONSULT 1 IDDIAZPROGRESS 2  
All Notes H&P Progress Consults Discharge Procedures ED Notes OBED ACP Periop Change of Status  
Number of notes shown: 1 out of 1. More to load. Load all notes.

7. A pre-built Note Template will open. Remember all items in Pink need to have a response to complete and sign the note.



OpTime ZZZTEST  
Female, 41 y.o., 6/13/1984  
MRN: 8001613  
Code: Prior (has ACP docs)

PATIENT TYPE STATUS  
Board Member

Isolation: None  
Todd Bradford, DO  
First Contact Provider

Allergies: No Known Allergies

CANCELED ADMISSION: 1/3/2025  
Patient Class: Inpatient  
Principal Problem: No active principal problem

Ht: 170.2 cm (5' 7") >365 days  
Last Wt: 76.2 kg >180 days

NO NEW RESULTS, LAST 36H

NO ACTIVE MEDS

Social Drivers:

Notes New Note More... Reset Notes Activity Cache ...  
All Notes H&P Progress Consults Discharge  
Load notes older than 72 hours

My Note  
Note Details  
Date of Service: 11/26/2025 12:17 PM Type: Progress Notes Service: Infectious Dis...  
 Cosign Required?

Physical Exam  
Subjective  
Allergies  
No Known Allergies  
Objective  
Vitals  
Physical Exam  
Results Review [Vanishing Link](#) | [Review Results](#) 34737  
Review status: I have reviewed the latest lab...  
Assessment & Plan  
(Empty)

Pend Sign Cancel