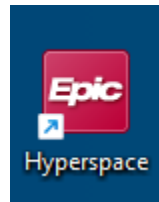


Accessing TeleHealth Patients in Epic

1. After logging into JMC through the VDI locate the Epic Hyperspace icon and double click to open.



Epic is Single Sign on. A username and password won't be required. The only time a password is asked for is the first time after a password change.

2. Department will next need to be searched for. Departments start with JMC, do not select a floor.

Department:

ID	Department	Center	Specialty	Location	Service Area
100100899913	JMC NEUROLOGY		Neurology	JUPITER MEDIC...	Jupiter Medical ...
100100899933	JMC INFECTIOUS DISEASES		Infectious Diseases	JUPITER MEDIC...	Jupiter Medical ...

3. Epic will open to the main screen. Click on patient look up and search for your patient's name or MRN number.

The image shows the Epic Hyperspace interface for JMC INFECTIOUS DISEASES - SUP. The 'Patient Lookup' button is highlighted with a red box. Below it, the 'Search for a Patient' section is also highlighted with a red box, showing fields for 'Name/MRN' and 'SSN'. The 'My Patients' checkbox is also visible.

4. Once you have selected you will see this screen. The screen opens to Chart Review under Encounters, highlight the Current Admission Encounter and click Encounter.

The image shows the Epic Chart Review interface for patient ZZZTEST, OpTime. The 'Encounters' tab is selected, and the 'Encounter' button is highlighted with a red box. The 'Admission (Canceled)' encounter for 01/03/2025 is highlighted with a red box. The 'Pre-admit (Canceled)' encounters for 12/10/2024, 12/09/2024, and 12/05/2024 are also visible. The patient's name, date of birth, and MRN are displayed on the left side of the screen.

5. Chart will open to this page of the Current Encounter.

Dragon Patient Lookup My Tools Remind Me SlicerDicer On-Call Iodine UpToDate

ZZZTEST, OpTime

Chart Review Summary Notes Orders Charges Admission Discharge Results Review

Summary

Overview Flowsheet Vitals Intake/Output Weights Labs Rad Micro Meds History Event Log Fever Anticoagulation

Respiratory Recovery Extubation Protocol

OpTime ZZZTEST
Female, 41 y.o., 6/13/1984
MRN: 8001613
Code: Prior (has ACP docs)

6. Click on the Notes tab, then click Progress or Consult then New Note.

Dragon Patient Lookup My Tools Remind Me SlicerDicer On-Call Iodine UpToDate

ZZZTEST, OpTime

Chart Review Summary Notes Orders Charges Admission Discharge Results Review

Notes

New Note Create in NoteW... IDCONSULT 1 IDIDIAZPROGRESS 2

All Notes H&P Progress Consults Discharge Procedures ED Notes OBED ACP Periop Change of Status

Number of notes shown: 1 out of 1. More to load. [Load all notes.](#)

OpTime ZZZTEST
Female, 41 y.o., 6/13/1984
MRN: 8001613

7. A pre-built Note Template will open. Remember all items in Pink need to have a response to complete and sign the note.

Dragon Patient Lookup My Tools Remind Me SlicerDicer On-Call Iodine UpToDate

ZZZTEST, OpTime

Chart Review Summary Notes Orders Charges Admission Discharge Results Review

Notes

New Note More... Reset Notes Activity Cache

All Notes H&P Progress Consults Discharge

No notes shown. More to load. [Load all notes.](#)

Sort Date Associated Documents More...

Load notes older than 72 hours

PATIENT TYPE STATUS
Board Member

Isolation: None

Todd Bradford, DO
First Contact Provider

Allergies: No Known Allergies

CANCELED ADMISSION: 1/3/2025
Patient Class: Inpatient
Principal Problem: No active principal problem

Ht: 170.2 cm (5' 7") >365 days
Last Wt: 76.2 kg >180 days

NO NEW RESULTS, LAST 36H

NO ACTIVE MEDS

Social Drivers:

My Note

Note Details
Date of Service: 11/26/2025 12:17 PM Type: Progress Notes Service: Infectious Dis...

Consent Required?

Physical Exam

Subjective

Allergies
No Known Allergies

Objective

Vitals

Physical Exam

Results Review [\[Vanishing Link\]](#) [\[Review Results:34737\]](#)
Review status: I have reviewed the latest lab...

Assessment & Plan
(Empty)

Diagnoses

SmartLinks

Pend Sign Cancel