

How to Order and Coordinate NICU Telehealth Consults

Cardiology
Endocrinology
Gastroenterology

Hematology/Oncology
Infectious Disease
Nephrology

Neurology
Otolaryngology (ENT)

Pulmonary
Urology

1

Requesting a Telehealth Specialty Consult

The HCA Healthcare Neonatologist determines if a specialty consult is needed and enters a NICU Telehealth Order into Meditech. The HCA Healthcare charge nurse is notified of the order and logs into Clarus Care to request a Nicklaus Children's Hospital (NCH) specialty consult.



2

Activating the Specialist

Clarus Care alerts the NCH specialist of the consult request via text message. The NCH specialist logs into Meditech to review the patient's labs, images, and notes. The NCH specialist calls the hospital for a pre-doc-to-doc consult.



3

Coordinating the Consult

The HCA Healthcare NICU nurse and Neonatologist coordinate with the patient's family to schedule the consult with the NCH specialist. When it is time for the consult, the HCA Healthcare NICU nurse brings the cart into the patient's room and introduces the NCH specialist to the patient's family and Neonatologist.



4

Documenting and Making Recommendations

Once the consult is complete, the NCH specialist will document their recommendations, including procedure or medication orders, in the Meditech Consult Note. The HCA Healthcare Neonatologist will then enter the NCH specialist's orders into Meditech. The NCH specialist and the HCA Healthcare Neonatologist will conduct a post-consult doc-to-doc call for any further case discussions.

