

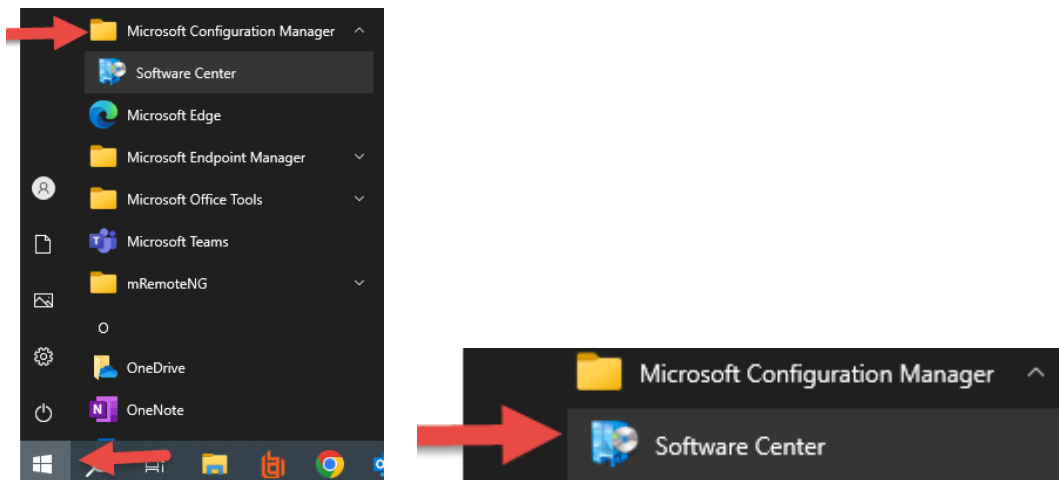
HCA Telehealth Software – Teladoc Download Instructions

Overview:

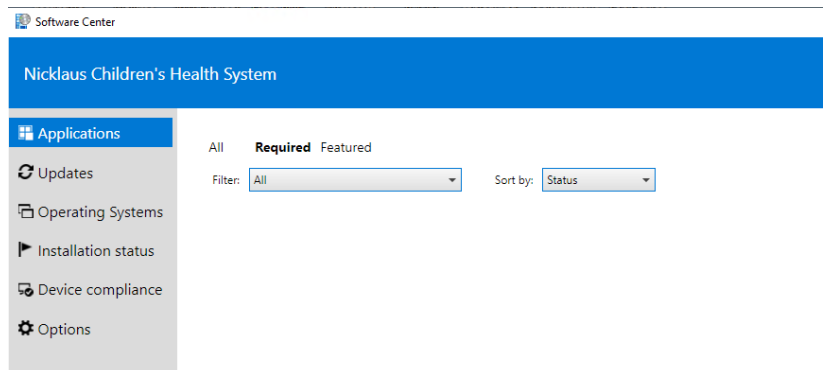
- Teladoc can be downloaded onto your Windows computer from the Microsoft Software Center by following the steps in this guide.
- These steps will only need to be completed once. Once you have Teladoc downloaded, you will access Teladoc via the desktop icon or from the start menu moving forward.
- If any issues arise while using the software center or during download, please click on the link to submit an IT ticket: [Service Now - Something Isn't Working](#)

How to access the Microsoft Software Center:

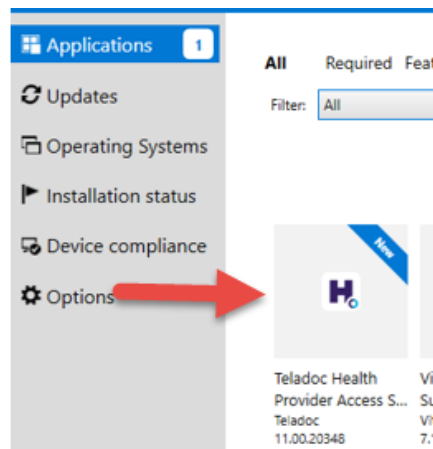
1. Go to the Start Menu and locate the folder “Microsoft Configuration Manager” or search for “**Software Center**”.



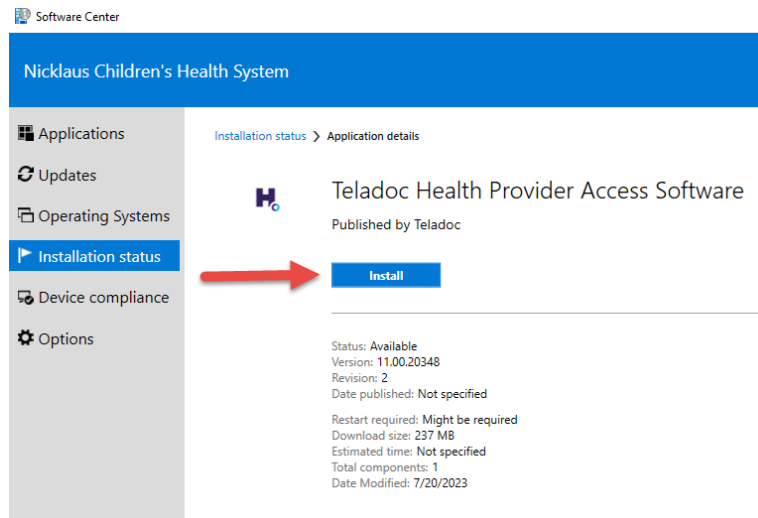
2. Once the Software Center window is opened, **wait** for the applications to load.



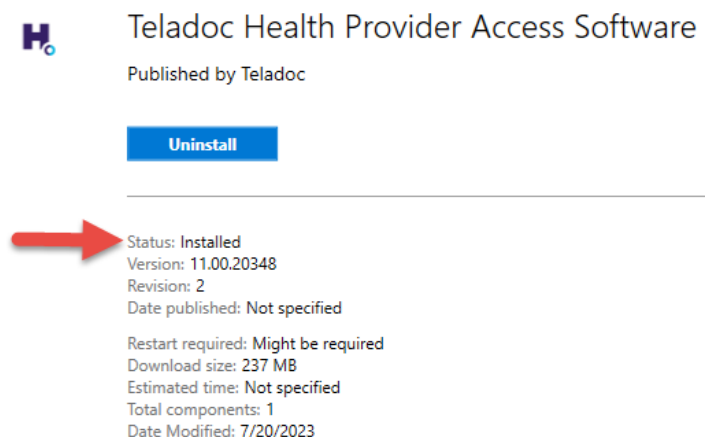
3. Select the application you wish to install. Click on the **Teladoc Health Provider Access Software (H)** icon.



4. Click **Install** and wait for the install to complete. This may take several minutes.



5. Once installed, you will be able to access the application from the desktop or start menu.



6. Open the Teladoc application from your desktop or start menu. Use the credentials sent to you via the “welcome email” to log in.

a) Desktop icon:



b) Start Menu:

